

## **Welcome to the Medical Services Initiative (MSI) Program!**

The MSI Program is a safety-net program for low income adults in Orange County. While the MSI Program provides a comprehensive benefit that can include medical, mental health, prescription drug and limited dental coverage, not all services are covered.

To learn more about the MSI Program and to download a copy of the MSI Member Handbook, please go to the MSI website at [www.ochealthinfo.com/medical/msi](http://www.ochealthinfo.com/medical/msi).

If you've already applied for MSI, you will receive your eligibility determination in three to six weeks.

If you need to apply for MSI, this brochure has the list of MSI Hospitals and Community Clinics where you can apply. You can also find this listing on our website at [www.ochealthinfo.com/medical/msi](http://www.ochealthinfo.com/medical/msi).

### **Important Phone Numbers:**

General Information: 714-834-6248  
(how to apply, where to apply, requirements to apply)

Patient Education Department: 800-417-4262  
(Choose a medical home, change medical homes, covered benefits, address changes)

Patient Relations: 866-613-5178  
(Care coordination, patient advocacy)

24 Hour Nurse Advice Line: 800-381-9221  
(Medical questions, healthcare information)

Where can I go for treatment?

As an MSI member, your first call should always be to your "medical home" (primary care physician or community clinic). If your medical home is not available (after business hours or weekends), MSI members can use a MinuteClinic or one of the MSI Urgent Care Centers listed in this brochure.

### **MinuteClinics - Available throughout Orange County.**

Board certified practitioners are available every day to diagnose and treat common family illnesses such as strep throat, bronchitis, ear, eye, and sinus infections. MinuteClinics are open everyday and no appointments are necessary. Most patients are seen within 20 minutes of arrival.

1. Aliso Viejo: 26891 Aliso Creek Road, Aliso Viejo 92656

2. Buena Park: 8850 Valley View Street, Buena Park 90620
3. Costa Mesa: 1150 Baker Street, Costa Mesa 92626
4. Huntington Beach: 19121 Beach Blvd., Huntington Beach 92648
5. Irvine: 14330 Culver Drive, Irvine 92604
6. Mission Viejo: 25272 Marguerite Pkwy., Mission Viejo 92692
7. Orange: 1535 East Katella Avenue, Orange 92867
8. San Clemente: 638 Camino De Los Mares, San Clemente 92673
9. Seal Beach: 921 Pacific Coast Highway, Seal Beach 90740
10. Yorba Linda: 18080 Imperial Highway, Yorba Linda 92886

### **Urgent Care Centers**

Available after hours and on weekends, urgent care centers are able to treat a wide variety of illnesses and injuries with convenient locations and hours (including evenings, weekends, and holidays.) No appointment is necessary but you should call ahead for faster service.

#### Aliso Viejo

South Coast Medical Group  
5 Journey, Suite 130, Aliso Viejo, CA  
(949) 360-1069  
Mon – Fri: 8am to 7pm  
Sat: 9am to 3pm  
Sun: 10am to 3pm

#### Anaheim

Gateway Urgent Care  
1303 N. Euclid Street  
(714) 778-3838  
Mon – Fri: 8am to 10pm  
Sat & Sun: 9am to 5pm

OC Urgent Care  
631 S. Brookhurst Street, Anaheim, CA 92804  
(714) 991-5700  
Mon – Fri: 10 a.m. – 6 p.m.;  
Sat: 10 a.m. – 6 p.m.

### Buena Park

Caceres Medical Group  
8585 Knott Avenue, Suite 101, Buena Park, CA.  
(714) 821-8588  
Mon – Fri: 8am to 5pm  
Sat: 8am to 12pm

### Foothill Ranch/Lake Forest

OC Urgent Care  
26781 Portola Parkway, Suite 4E, Lake Forest, CA.  
(714) 991-5700  
Mon – Fri: 10 a.m. – 6 p.m.:  
Sat: 10 a.m. – 6 p.m.

### Huntington Beach

Huntington Beach Urgent Care  
17752 Beach Blvd, Suite 203, Huntington Beach, CA.  
(714) 841-1040  
Mon – Fri: 8am to 8pm  
Sat & Sun: 9am to 6pm

### Orange

Sunrise Multispecialty Medical Center  
867 S. Tustin Avenue, Orange, CA.  
(714) 771-1420  
Mon – Fri: 7 a.m. – 10 p.m  
Sat & Sun: 9 a.m. – 5 p.m.

### San Juan Capistrano

Partners In Health  
32241 Camino Capistrano, Suite A-105, San Juan Capistrano, CA.  
(949) 661-6555  
Mon – Fri: 8am to 5pm  
Sat & Sun: CLOSED

Note\*: Need help choosing between a MinuteClinic or an Urgent Care Center? Please call our 24-hour Nurse Advice Line at (800) 381-9221 for assistance.

## Applying for the MS Program

Your applications and re-applications for MSI can be taken at any of the MSI contracted Community Clinics and Hospitals below. Please call the number listed to schedule your appointment to apply for MSI.

### MSI Community Clinics

#### **Anaheim**

##### **Altamed**

1814 W. Lincoln Ave., Anaheim, 92801  
714-780-5690

##### **Central City Community Health Center**

2235 W. Ball Road, Anaheim, 92804  
(714) 520-0855

##### **UCI Family Health Center - Anaheim**

300 W. Carl Karcher Way  
Anaheim, 92801  
(714) 456-6401

#### **Costa Mesa**

##### **Share Our Selves**

1550 Superior Avenue  
Costa Mesa, 92627  
(949) 650-0186

#### **Fullerton**

##### **Reproductive (Sierra) Health Care Center, Inc.**

501 S. Brookhurst Road  
Fullerton, 92833  
(714) 870-0717

##### **St. Jude Hospital Inc. Mobile Health Clinic**

731 S. Highland Avenue  
Fullerton, 92835  
(714) 446-5700

#### **Garden Grove**

##### **Nhan Hoa Comprehensive Health Center**

14221 Euclid Street, Suite H  
Garden Grove, 92843  
(714) 539-9999

##### **Altamed**

12751 Harbor Blvd.  
Gardem Grove, 92843  
714-636-7852

#### **Huntington Beach**

**Altamed Community Care Centers**

8041 Newman Avenue  
Huntington Beach, 92647  
(714) 847-4222

**Laguna Beach**

**Laguna Beach Community Clinic**

362 Third Street  
Laguna Beach, 92651  
(949) 494-0761

**La Habra**

**The Gary Center**

341 Hillcrest  
La Habra, 90631  
(562) 691-3263

**Friends of Family Health Center**

501 S. Idaho Street, Suite 100  
La Habra, 90631  
(562) 690-0400

**Orange**

**La Amistad De Jose Family Health**

353 S. Main Street  
Orange, 92868  
(714) 771-8006

**Santa Ana**

**Altamed - Central**

1155 W. Central Ave., Ste. 105-107  
Santa Ana, 92707  
714-557-4080

**Altamed - Main**

1400 N. Main St.  
Santa Ana, CA 92701  
714-541-6815

**Altamed - Clinic for Women**

1227 W. 17th Street  
Santa Ana, 92706  
714-500-0340

**UCI Family Health Center-Santa Ana**

800 N. Main Street  
Santa Ana, 92701  
(714) 456-6401

**VNCOC (Asian Health Center)**

5015 K-L W. Edinger Avenue  
Santa Ana, 92704  
(714) 418-2040

## **San Juan Capistrano**

### **Camino Health Center**

30300 Camino Capistrano  
San Juan Capistrano, CA 92675  
(949) 240-2272

## **Tustin**

### **Orange County Rescue Mission (Hurtt Family Clinic)**

One Hope Drive  
Tustin, CA 92782  
(714) 247-0300

## **Hospitals**

## **Anaheim**

### **Anaheim General**

3350 W. Ball Road, Anaheim 92804  
714-827-6700

### **Kaiser Foundation Hospital - Anaheim**

441 Lakeview Avenue, Anaheim 92807  
(714) 279-4072

### **Western Medical Center Hospital - Anaheim**

1025 S. Anaheim Boulevard, Anaheim 92805  
(714) 502-2668

### **Anaheim Regional Medical Center**

1111 W. La Palma Avenue, Anaheim  
92801  
(714) 999-6161

### **West Anaheim Medical Center**

3033 W. Orange Avenue, Anaheim 92804  
(714) 229-5794

## **Fountain Valley**

### **Fountain Valley Regional Hospital & Medical Center**

17100 Euclid Street, Fountain Valley 92708  
(714) 966-3316

### **Orange Coast Memorial Medical Center**

9920 Talbert Avenue, Fountain Valley  
92708  
(714) 378-7588

## **Fullerton**

### **St. Jude Medical Center**

101 E. Valencia Mesa Drive, Fullerton 92635  
(714) 992-3000, X3341

## **Garden Grove**

### **Garden Grove Hospital & Medical Center**

12601 Garden Grove Boulevard, Garden Grove 92643  
(714) 741-2713

## **Huntington Beach**

### **Huntington Beach Hospital**

17772 Beach Boulevard, Huntington Beach 92647  
(714) 842-1473

## **Irvine**

### **Hoag Memorial Hospital - Irvine Campus**

16200 Sand Canyon Avenue, Irvine 92618  
(949) 451-6006

### **Kaiser Foundation Hospital - Irvine**

6640 Alton Parkway, Irvine 92618  
(949) 932-2881

## **Laguna Beach**

### **Mission Hospital - Laguna Beach**

31872 Coast Highway, Laguna Beach 92677  
(949) 364-1400 x2116

## **Laguna Hills**

### **Saddleback Memorial Medical Center – Laguna Hills**

24451 Health Center Drive, Laguna Hills 92653  
(949) 452-3177

## **La Palma**

### **La Palma Intercommunity Hospital**

7901 Walker Street, La Palma 90623  
(714) 229-5789

## **Los Alamitos**

### **Los Alamitos Medical Center**

3751 Katella Avenue, Los Alamitos 90720  
(562) 799-3116

## **Mission Viejo**

### **Mission Hospital Regional Medical Center**

27700 Medical Center Road, Mission Viejo 92691  
(949) 365-2116

## **Newport Beach**

### **Hoag Memorial Hospital Presbyterian**

One Hoag Drive, Newport Beach 92663  
(949) 764-4624

## **Orange**

### **Chapman Medical Center**

2601 E. Chapman Avenue, Orange 92669  
(714) 633-0011, X1210

### **St. Joseph Hospital - Orange**

1100 W. Stewart Drive, Orange 92868  
(714) 771-8107

### **University of California Irvine Medical Center**

101 City Drive South, Orange 92668  
(714) 456-7328

## **Placentia**

### **Placentia Linda Hospital**

1301 North Rose Drive, Placentia 92670  
(714) 993-2000

## **Santa Ana**

### **Coastal Communities Hospital**

2701 Bristol Street, Santa Ana 92704  
(714) 754-5558

### **Western Medical Center - Santa Ana**

1001 N. Tustin Avenue, Santa Ana 92705  
(714) 953-3409

## **San Clemente**



**Saddleback Memorial Medical Center – San  
Clemente**

654 Camino De Los Mares, San Clemente 92673  
(949) 489-4960